



Dear Parents and Caregivers,

The ESF App is a key communication tool between families, schools and ESF and is the primary source of receiving information and messages sent by your child's school and ESF Centre.

You will be able to download the ESF App from Tuesday, 2 August where it will already have all the information you need about your child. Please be patient as the App server is likely to be very busy with lots of new users registering at the same time. If you have any problems, do try again a few hours later.

To make it easy for you, we've included instructions for downloading the App below:

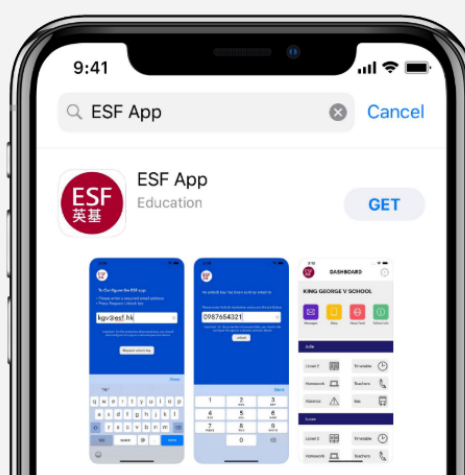
Downloading the ESF App

The iOS and Android version of the ESF App is ready for download from the Apple App store.

Search the App store for '**ESF App**' as shown

WARNING:

There are other apps with similar names - avoid them!



Unlocking

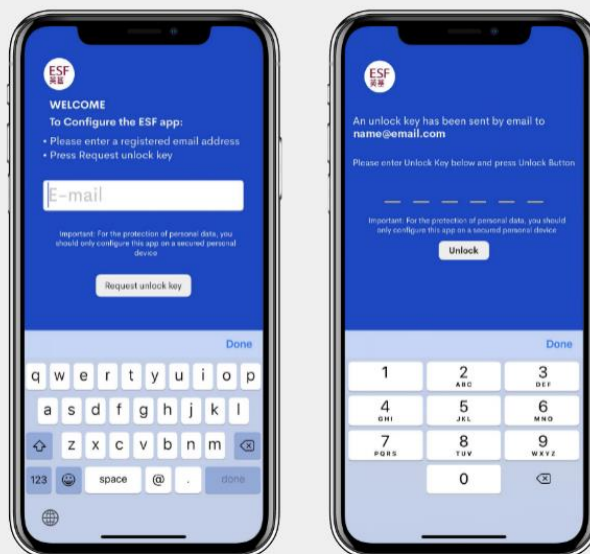
ONLY UNLOCK THE APP ON A SECURED PERSONAL DEVICE

The app offers quick and easy access to your child's data without the hassle of having to log in each time. Please note that the ESF App should only be used on a device secured with a password, fingerprint detection and/or face detection.

How to configure and unlock the App

- Enter any of the personal email addresses you registered with the ESF
- Press **Request unlock key**
- Wait for an email containing the unlock key code number
- Enter the unlock key code number
- Press **Unlock**

This should only be required once or twice a year



Here is an introductory video on using the App. We hope you find using the App beneficial.

Kind regards,
Island School