

8th August 2020, Evidencer support for new parents: Q&A

Question: When using Evidencer to see my child's school work, I see Google Drive access request is needed. I tried to request access using my registered parent Gmail account but there was no response at all. How do I get this problem resolved?

Answer: Access to documents is granted by the students themselves. When uploading they are asked to share with everyone with the link but sometimes they forget. The requests that are made will be sent to the student's email so they are the one that needs to grant access to the file. This can be done by them by accepting the requestor by granting access to anyone with the link from the share settings

Question: Will parents receive every assessments schedule from google classroom weekly/daily update?

Answer: All Parents should have all received an email to the primary contact email address from Google Classroom. This will allow parents to choose weekly or daily updates from Google Classroom. If you have not received this email or can not find it please contact your child's tutor who can add your email address to the system manually. Assessment tasks are differentiated from everyday classwork or homework on Google Classroom by [square brackets] around the tile of the task.